

GOVERNMENT AUTONOMOUS COLLEGE, PHULBANI

Report on Student's Satisfaction Survey, Structured feedback Analysis and Action Taken Report from Students for the Academic Year 2022-23

The IQAC of the institution designs and collects feedback from students to monitor and evaluate its performance quality on curriculum and curriculum related issues. The feedback forms were collected from students. Students who offered feedback were from different programmes. For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers. The following is the report based on the analysis of responses as obtained from students, as a part of Student Satisfaction Survey for the year 2022-23. The sample size for feedback from students was 102. The survey report has been analysed and approved by HOD of the concerned department, Coordinator, IQAC and Principal.

Structured dataset:

The survey on various components of overall performance and infrastructure and facilities, in terms of the numbers of responses represented in the following table,

Student Feedback on overall institutional facilities (Response in number)						
Quality Benchmark	Excellent	Very Good	Good	Average	Poor	Total
Admission Procedure	35	41	22	4	0	102
Fee Structure	37	34	26	5	0	102
Infrastructure	15	42	38	6	1	102
Syllabus Coverage	38	37	21	6	0	102
Lab Facilities	6	31	42	23	0	102
Hostel Facilities	14	33	33	20	2	102
Faculties	31	42	22	7	0	102
Quality of support services	20	35	37	10	0	102
Training and Placement	6	29	43	17	7	102
Library	27	37	23	14	1	102
Overall rating of the college	18	50	27	5	2	102

The responses obtained from the students were graded as a five-weighted scale, with 'Excellent' at the top followed by 'poor' at the bottom of the positive response. All the components expressed in percentage (%) of total response (rounded up to two decimal place) out of the total number of samples taken. The response table is as follows:

Student Feedback on overall institutional facilities (% Response)					
Quality Benchmark	Excellent	Very Good	Good	Average	Poor
Admission Procedure	34.31	40.20	21.57	3.92	0.00
Fee Structure	36.27	33.33	25.49	4.90	0.00
Infrastructure	14.71	41.18	37.25	5.88	0.98
Syllabus Coverage	37.25	36.27	20.59	5.88	0.00
Lab Facilities	5.88	30.39	41.18	22.55	0.00
Hostel Facilities	13.73	32.35	32.35	19.61	1.96
Faculties	30.39	41.18	21.57	6.86	0.00
Quality of support services	19.61	34.31	36.27	9.80	0.00
Training and Placement	5.88	28.43	42.16	16.67	6.86
Library	26.47	36.27	22.55	13.73	0.98
Overall rating of the college	17.65	49.02	26.47	4.90	1.96

ANALYSIS REPORT BASED ON RESPONSES FROM STUDENTS:

An analysis was done by considering the above data recorded and represent in the fig-1. Majority of the students i.e. 49.02% considered the college as very good on the eleven parameters as listed in the analysis sheet. In syllabus aspect, 37.25% of students rated as excellent followed by 41.0% of students rated as very good regarding infrastructure. The admission procedure was well accepted by the students in terms of transparency and error free. About 74.51% of students rated it excellent or very good none of them rated poor. More than 71.57% of the students rated the faculties above the bench mark. This indicates better teaching learning and evaluation process.

A mixed response was obtained for fee structure of the college where 95% of students were satisfied with the existing fee structure. However, 5% of students responded average and none responded poor regarding the fee structure. This result opined that under the component Governance, Leadership and management were marked the institution as good. 36.27% of students were satisfied with the college's

laboratory facilities rating it very good and excellent and 41.18% of students rated it good. More than 50% of students are rated excellent and very good for hostel and library facilities. Rest 50% students rated good for the same. The bottleneck was noticed in training and placement services of the students. A few of the students suggested for library and laboratory up gradation. The average overall rating of the college was very good which accounts for 34.3%. The poor rating as evaluated by the students with reference to the above components is less than 4.5% of the survey.

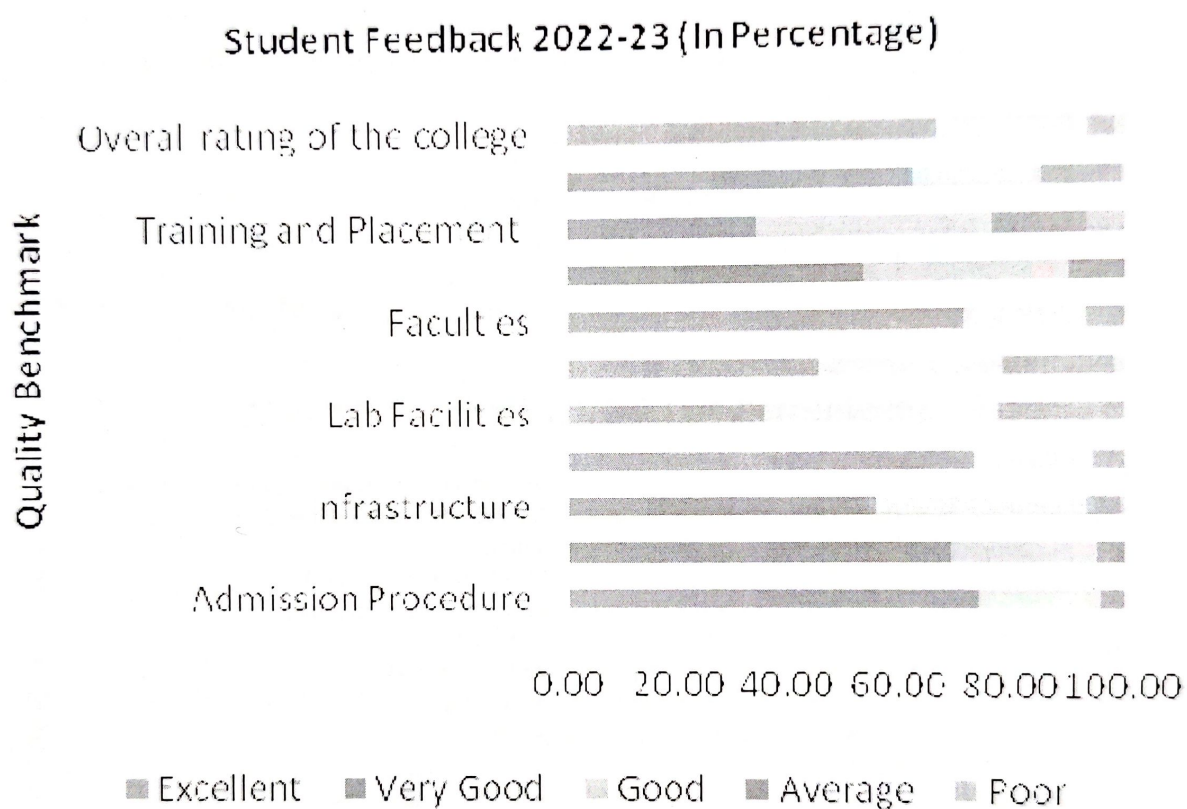
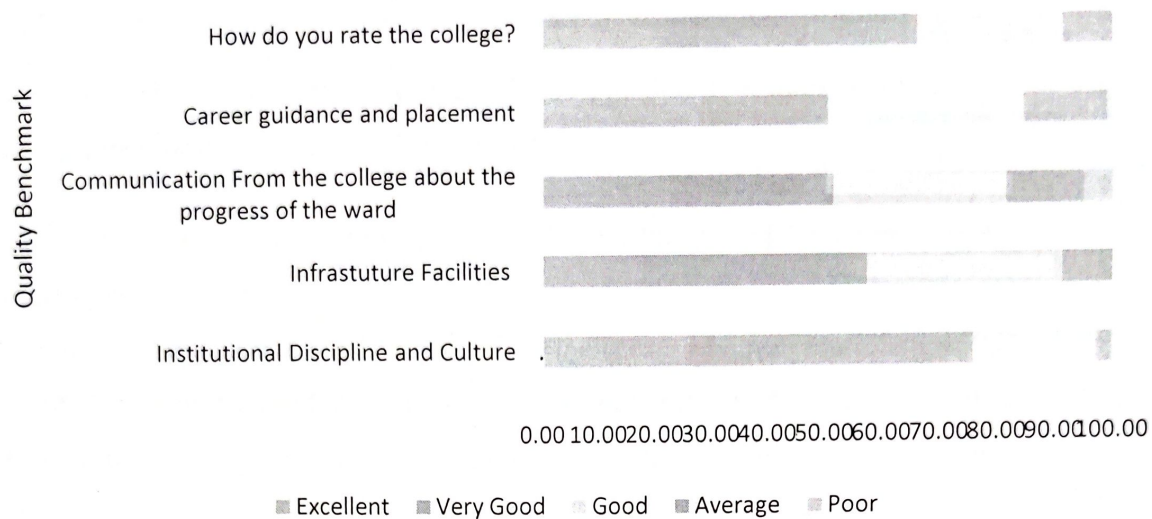


Fig-1: Student feedback in the session 2022-23

Parent feedback Analysis

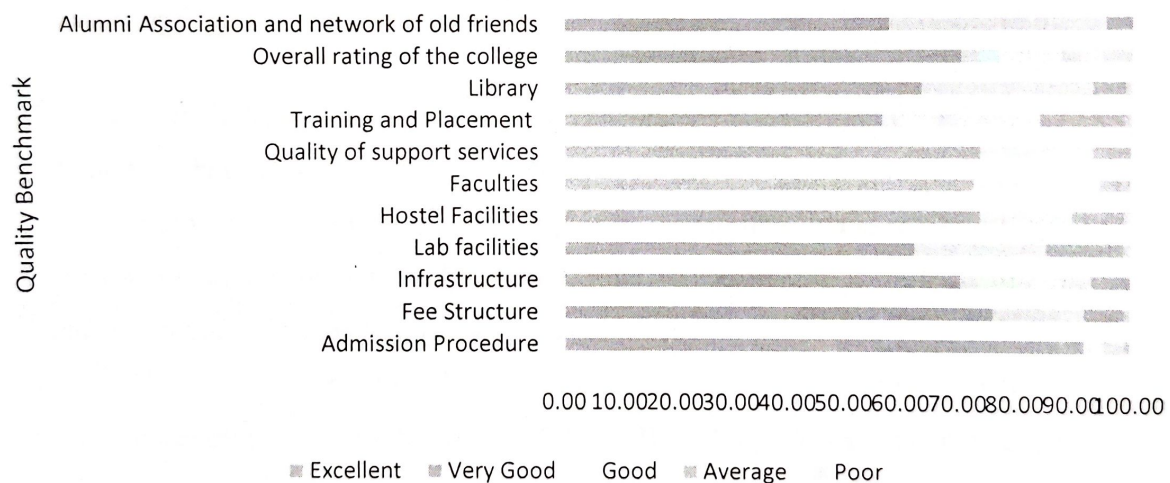
Nearly 65% of the parent respondent chose Very good and Excellent of overall facilities of the college. Most of the parents are satisfied with existing academic and infrastructure facility of the college.

Parents' Feedback 2022-23 (In Percentage)



Alumni Feedback Analysis

Alumni's Feedback 2022-23 (In Percentage)



Less than 15 % of the alumni have a few suggestion on for improvement in lab facilities and placement cell whereas others have shown positive response regarding the existing facilities.

CONCLUDING REMARKS:

The following conclusions emerge from the above reports

1. From the above analysis, it seems that students are very much satisfied with the teaching – learning and evaluation process, especially with infrastructure, admission and quality teaching of the institution.
2. Students are somehow satisfied with student monitoring, value education and hostel facilities of this college.

3. Alumni and Parents are slightly dissatisfied with respect to functioning of library, training and placement and lab facilities.

SUGGESTIONS FOR FOLLOW UP MEASURES:

The following measures are being suggested as remedial measures with regard to the Student's Satisfaction Survey for the Academic Year 2023-24

1. Filling up of the vacancy position in teaching, library, and laboratory for enhancing quality of education.
2. A training and placement cell is needed for the career advancement of students.
3. Improvement is required for campus security, mentoring of students and student support services.
4. Career counselling cell needs to function more frequently to address career consciousness of students.
5. More number ICT enabled classrooms may be developed in the college.
6. Facilities in the library need to be developed to provide utmost satisfaction of the students.

ACTION TAKEN REPORT:

The following actions are taken against the response to the Student's Satisfaction Survey for the Academic Year 2022-23.

1. Nine numbers of Assistant professors, five numbers of Lab Assistant cum Store Keeper, one PET and one Jr. Librarian have joined in the college.
2. Required numbers of guest faculties are appointed as per the existing workload.
3. Library automation using e-Granthalaya 4.0 cloud based software is started.
4. A uniform revised fee structure is implemented.
5. A new IDP building is established with 11 numbers of classrooms and a staff common room. The building is developed in collaboration with World Bank for infrastructure augmentation.


18-10-22
IQAC, CO-ORDINATOR